

TEMPUS

Establishing and capacity building of the Southern Serbian-Academy and the National Conference for Vocational Higher Education 517200-1-2011-1-BE-TEMPUS-SMGR

Agenda

FOR THE MEETING IN Leskovac, Serbia 29 – 30 January 2014

January 29 th, Wednesday

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al Professional Education Nis
nica Milosevic)
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9:30 Information on legal framework to realize the academy, realisation quality framework of the academy (Dejan Blagojevic)

10:00-11.30

Presentation of the BIHTEK and SHEQA project Use of KPI in BIH, Study program register and benchmarking

Prof dr Snježana Rezic and Prof dr Angela Mustapić Topić University of Mostar

11.30-11.45 Coffee break

11.45-12.30 Key Performance indicators (KPI) use, pitfalls, ... (André Govaert)

12.30-14.00 Lunch

14.00 -**15.30** Realised steps in the action plans of the international office, student service, quality service, ICT service

Presentation 1

Presentation 2

Presentation 3

15.30-15.45 Coffee break

15.45-17.00 Workgroups KPI's in the academy

20.00 Dinner

January 30th, Thursday

9.00-10.00 Presentation of the results of the workgroups.

10.00-11.30 Workgroups

KPI's in the International service, ICT service, student service, Quality service

11.30-11.45 Coffee break

11.45- 13.00 Presentation of the results of the workgroups

Presentation 1 Presentation 2 Presentation 3 Presentation 4

13.00-14.00 Lunch

14.00-15.00 Presentation of the outcomes of the project (articles) Recommendations on the accreditation of study programmes in Serbia (Dejan Blagojevic)

- **15.00-16.00** Project Management and financial issues (Geert De Lepeleer) Evaluation of the meeting (André Govaert) Planning of next activities (André Govaert)
- **16.00** General meeting conclusions and closing of the meeting (Dejan Blagojevic)